

Particulars

About Your Organisation

1.1 Name of your organization

The Zoological Society of London

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

6-0009-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

Environmental and Conservation NGOs

Operational Profile

1.1 What are the main activities of your organization ?

The Zoological Society of London (ZSL), a charity (registered no. 208728) founded in 1826, is a world-renowned centre of excellence for conservation science and applied conservation. ZSL's mission is to promote and achieve the worldwide conservation of animals and their habitats. This is realised by carrying out field conservation and research in over 50 countries across the globe and through education and awareness-raising at our two zoos, ZSL London Zoo and ZSL Whipsnade Zoo.

1.2 Does your organization use and/or sell any palm oil?

Yes

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

ZSL operates a Palm Oil Policy across our sites and offices at ZSL London Zoo and Whipsnade Zoo in the UK. ZSL recognises that unsustainable palm oil production has serious negative environmental and social impacts. However, ZSL also recognises that the palm oil industry plays an important role in economic development for many countries, and is currently the most efficient vegetable oil crop in terms of yield per hectare. Due to these factors, ZSL believes that transforming the market to a sustainable supply of palm oil that protects wildlife is the most practical solution. As such, where ZSL procures products containing palm oil, it is committed to sourcing only certified sustainable palm oil (CSPO) where available, as a minimum defined by the Roundtable on Sustainable Palm Oil (RSPO) Principles & Criteria. The full Palm Oil Policy is available here: <https://www.spott.org/about/zsl-palm-oil-policy/>

SPOTT: In 2017, ZSL relaunched SPOTT as the Sustainability Policy Transparency Toolkit, an online platform supporting sustainable commodity production and trade (<https://www.spott.org/>). SPOTT assesses commodity producers and traders on the public disclosure of their policies, operations and commitments related to environmental, social and governance (ESG) issues. From November, ZSL published SPOTT assessments of 50 palm oil companies – including two new traders (<https://www.spott.org/palm-oil/>) – and 24 new timber and pulp producers (<https://www.spott.org/timber-pulp/>). ZSL revised the SPOTT framework for assessing palm oil producers to encompass more ESG issues across 125 indicators in 10 categories, including sustainability policy and leadership, community, land and labour rights, and governance and grievances. SPOTT scores companies annually against sector-specific indicators, allowing them to benchmark their progress over time. While the average score was less than 30% against June 2014 indicators, it reached 50.4% in November 2017. Forty RSPO members scored an average of 58.9%, while 10 non-members averaged 20.2%. Investors, buyers and other key influencers can use SPOTT assessments to inform stakeholder engagement, manage risk, and increase industry transparency.

KELOLA Sendang: Since 2015, ZSL has been working in Indonesia with the Government of South Sumatra on a landscape management project, KELOLA Sendang. This public-private-people partnership aims to address the challenges of deforestation, peatland degradation, wildfires and their associated climate impacts within the context of green growth and biodiversity conservation. The project supports the government, private sector – including palm oil companies – and local communities, to pilot a sustainable management partnership model across the Sembilang-Dangku landscape of South Sumatra, an important habitat for Sumatran tigers and other wildlife. As part of KELOLA Sendang, we are supporting the implementation of best management practices (BMP) within the public and private sectors (including working with RSPO member palm oil companies) while also enabling communities in 21 priority villages to gain access to local resources. ZSL presented on this topic during a session at the RSPO European Roundtable conference in June 2017.

HCV management and monitoring tools: ZSL has created HCV management and monitoring tools to support RSPO members in the uptake of Best Management Practices and to meet the requirements of the RSPO Standard. This includes the RSPO-endorsed HCV Impact Monitoring System. ZSL participated, with a consortium of partners, in a project commissioned by the Biodiversity and High Conservation Value Working Group, "HCV Management & Monitoring. A review of field-level barriers to effective HCV management and monitoring in RSPO-certified oil palm plantations" published in September 2017 (<https://www.hcvnetwork.org/hcv-m-m-full-report>). The report makes recommendations to: promote existing guidance on HCV management and monitoring, communicate requirements for community participation in HCV identification, management and monitoring, create standard templates for HCV management and monitoring, and support companies to identify management and monitoring priorities.

Stakeholder engagement: ZSL continues to work with a variety of stakeholders in the palm oil industry to support and promote sustainable palm oil. The financial sector is the primary audience for SPOTT and ZSL has held workshops to disseminate information and encourage financiers to be involved in sustainable production. ZSL has continued to be part of the UK Roundtable on Sourcing Sustainable Palm Oil with the UK Government's Department for International Development (DFID) and has fed into stakeholder consultation exercises. ZSL has also continued to engage in and lead discussions within the international zoo community on sustainable procurement and outreach and education, and the World Association of Zoos and Aquariums (WAZA) committed to RSPO Certified Sustainable Palm Oil in October 2017.

1.4 What percentage of your organizations overall activities focus on palm oil?

5%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

Our work on palm oil is funded through grants, charitable donations and some charitable core funds. The costs of training companies in the implementation of HCV monitoring and management tools are met by the companies themselves.

Time-Bound Plan**2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2008

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2008

Actions for Next Reporting Period**3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

ZSL will continue to promote sustainable palm oil via SPOTT and our related outreach and engagement. This will involve an annual assessment for publication in November 2018, engagement with growers on transparency and sustainability commitments, including to the RSPO, and engagement with the finance sector and key buyers in the palm oil supply chain. ZSL will continue to work with the government in South Sumatra and with partners to implement the KELOLA Sendang project. ZSL will continue with outreach activities within our two zoos, and through our participation in the RSPO Board of Governors and the RSPO Biodiversity and High Conservation Value Working Group, and feed into the RSPO Principles & Criteria review.

GHG Footprint**4.1 Are you currently reporting any GHG footprint?**

No

Please explain why

Application of Principles & Criteria for all members sectors**5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Energy and carbon footprints
- Land Use Rights
- Ethical Conduct
- Labour rights
- Stakeholder engagement
- None of the above

5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

In this reporting period, ZSL published "From disclosure to engagement: A guide to the SPOTT indicators for assessing palm oil producers and traders" alongside ESG transparency assessments of 50 palm oil producers and traders.

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Link to Website

www.spott.org/news/from-disclosure-to-engagement-guide-spott-indicators-assessing-palm-oil-producers-traders/

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

ZSL provides advice on implementing and raising standards for sustainable production via our SPOTT website (<https://www.spott.org>). ZSL also promotes sustainable palm oil via our online outreach and in our two zoos. The lack of uptake of the RSPO Trademark on products and communications by manufacturers and retailers can make it more difficult to advise on clear actions for our zoo visitors to follow, to support the consumption of CSPO. Improvements to both the reporting and auditing processes (as highlighted by Resolutions 6g and 6h at GA12) would improve the ability of the RSPO to monitor progress and impact, therefore supporting the credibility of the RSPO and its economic, social and environmental impacts; this would facilitate the promotion of CSPO. Support from the RSPO in our communications around our wider palm oil work, including to the financial and manufacturing sectors, would enable us to better promote SPOTT and support the uptake of CSPO.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

ZSL has supported the vision of the RSPO to transform markets via our activities detailed throughout the ACOP report. In particular, we have done this through our promotion of sustainable palm oil production and procurement via SPOTT. We have engaged with stakeholders throughout the palm oil supply chain (producers, consumer goods manufacturers and retailers) and the financial sectors to promote the importance of supporting sustainable production and to incentivise more responsible business practices and transparency. This has involved one-on-one engagement, as well as workshops and presentations at conferences.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

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